

Dear unit leaders and stakeholders,

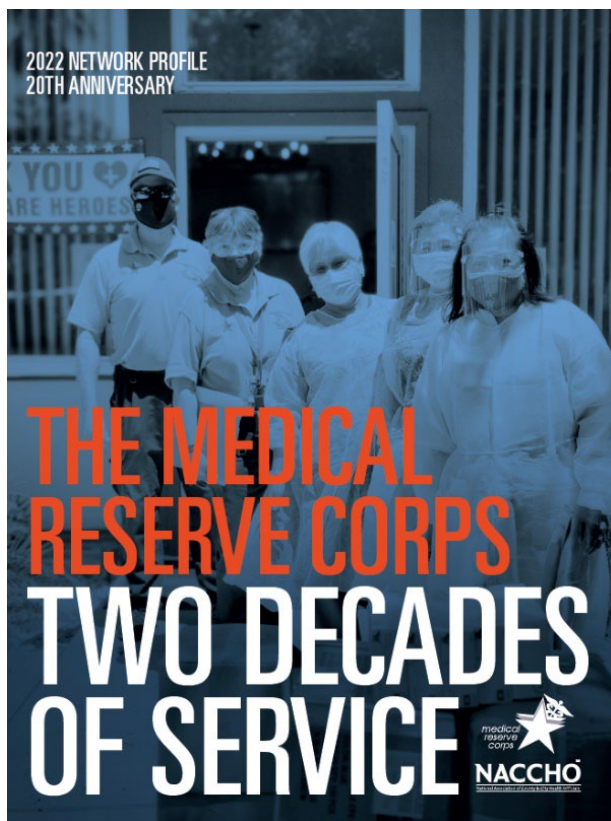
NACCHO is pleased to share the *2022 Network Profile of the Medical Reserve Corps: Two Decades of Service*. This report highlights the network's 20th year of service and builds on research conducted since 2013. The information presented in this report is possible due to the responsiveness of unit leaders, with 73% of units responding to the 2022 Network Profile survey.

This report provides a comprehensive look at the way MRC units serve the needs of their communities during public health emergencies— highlighting challenges, innovative solutions, successes, and evolving capabilities. It also includes perspectives from local units and shows trends of units across the nation. Furthermore, the 2022 Network Profile continues to illustrate the realities of MRC work during the COVID-19 pandemic.

We hope you find the printed and electronic report helpful in your own work and will share the information presented widely with your internal and external stakeholders. Please use the enclosed copies of the 2022 Network Profile to share and promote the program.

Sincerely,

The National Association of County and City Health Officials



How to use the Network Profile

We encourage you to review the report to become more knowledgeable about the MRC network, its capabilities and impact on the nation. After that, you should take action! The following list offers suggestions on how to use the Network Profile results on a local level:

- ✓ Keep one for you, share one with your housing agency, stakeholders, policy makers, or community partners.
- ✓ Encourage other interested parties to access the electronic version: www.naccho.org/mrc
- ✓ Use the findings during stakeholder meetings and in reports and proposals.
- ✓ Conduct more in-depth analysis of data that are relevant to your program.
- ✓ Encourage public health researchers to use the data to complement this research.
- ✓ Talk to your local media about MRC events in your community, and share statistics about the network's impact on the United States as a whole.

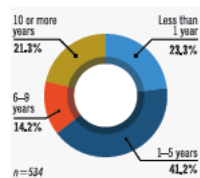
- ✓ The report has five parts, each part is presented in a different color, to the right.
- ✓ Colors corresponding to each part's heading run along the bottom of the page.
- ✓ Within the text are references presented in a color that corresponds to the heading in its graphic representation.

TABLE OF CONTENTS

INTRO	Introduction.....	3
	Unit demographics.....	3
	About this report.....	3
	Background.....	4
	Methodology.....	4
PAGE 3	MRC timeline infographic.....	5
	Messages from the ASPH and MRC Director.....	6
PART ONE	Part 1: MRC Demographics and Composition	8
MRC DEMOGRAPHICS AND COMPOSITION	Unit demographics.....	9
	Unit leader demographics.....	9
	Volunteer demographics.....	10
	Case study: Nurturing the next generation of MRC volunteers.....	12
PAGE 8	Legal protections.....	14
	Key findings.....	15
	MRC unit snapshot infographic.....	15
PART TWO	Part 2: Volunteer Management	16
VOLUNTEER MANAGEMENT	Volunteer recruitment, screening, and communications.....	16
	Volunteer training.....	18
	Case study: Partners in community response: Universities and the MRC.....	19
	Case study: Nurturing volunteers through 20 years of service.....	21
PAGE 16	Volunteer training plans.....	21
	Partnerships.....	22
	Key findings.....	22
	MRC volunteer management infographic.....	23
PART THREE	Part 3: Unit Capabilities and Responsiveness	25
UNIT CAPABILITIES AND RESPONSIVENESS	COVID-19 response activities.....	25
	Emergency and non-emergency capabilities.....	27
	Mission sets and capabilities developed.....	29
	Partnerships.....	31
	Case study: Combating the opioid epidemic.....	31
PAGE 25	Key findings.....	32
	MRC unit capabilities infographic.....	33
PART FOUR	Part 4: Funding	34
FUNDING	Funding sources and budgets.....	34
	Operational Readiness Awards.....	36
	Readiness, Impact, Sustain, Equip Award.....	37
	Key findings.....	37
PAGE 34	MRC funding and resources infographic.....	39
PART FIVE	Part 5: Future Directions	40
FUTURE DIRECTIONS	Overall findings and recommendations.....	40
	References.....	43
	PAGE 40	

Overall, 23% of respondents reported serving less than one year as unit leaders, and 41% have served between one and five years. About one-third (36%) of unit leaders had served six years or more, **FIGURE 7**.

FIGURE 7: Years as leader



Volunteer demographics

Volunteers are the foundation of the MRC and data about their demographics help to ensure that volunteers reflect the communities they serve and that units have the needed skillsets to meet their capabilities. The total number of unit volunteers in 2022 was 276,600 across 486 units that reported volunteer counts. Units had an average of 126 volunteers per unit.

In 2022, most units (50% or more) collected volunteer demographic information of age (61%), employment status – employed or retired

MRC volunteer management

RECRUITMENT

58% of MRC units report unit leader time constraints as the most effective form of recruitment.

VERIFICATION

83% of MRC units conducted background checks for at least some of their volunteers
97% of units verify medical credentials
79% of units verify medical credentials through the state registry or ESARR-IHP system

RECRUITMENT BARRIERS

58% of MRC units report unit leader time constraints as the largest barrier to recruitment.
 Barriers to using social media for volunteer recruitment:
39% do not have time to devote to social media
31% reported no barriers using social media
30% of MRC units' housing departments limit use of social media sites

TRAINING

57% of units request certificate of completion to assess volunteer skills
70% of units have a written training plan

TOP IN THE FIELD/IN-PERSON TRAININGS OFFERED



MRC unit snapshot

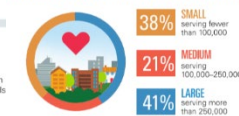
UNIT DEMOGRAPHICS

70% of MRCs are affiliated with their local health department (an increase compared to 64% in 2020)
30% of units had none or did not know what legal protections they had beyond federal protections for their volunteers

UNIT LEADERS

83% hold paid positions
65% have less than five years of experience in their role as MRC unit leader
14% serve 25-40 hours to MRC work per week

COMMUNITIES SERVED BY MRC UNITS



AVERAGE NUMBER OF VOLUNTEERS PER UNIT



AVERAGE NUMBER OF VOLUNTEER HOURS PER MRC UNIT



*DISTRIBUTION OF UNITS

*Based on metropolitan statistical area (MSA) or 10,000 to 49,999 population that are not Transfer and Reserve, Reserve and Reserve. Populations up to 25,000 people that are 40 minutes or more from an area of 50,000-499 people, and 60 minutes or more from an area of 50,000 or more people.

Infographics

These full scale printable images are ideal for sharing at conferences, booths, and stakeholder meetings. Electronic versions can also be shared via social media or included in presentations. Use the MRC Timeline, MRC Unit Snapshot, MRC Capabilities Snapshot, and other infographics to tell a big picture story of the MRC network and its impact on the nation.

The infographics and info-snapshots are available for download on NACCHO's website and social media outlets. You can find them at www.naccho.org/mrc.

The MRC network is a success because of dedicated leaders like yourself and the passion of your volunteers. Thank you for all you do for the MRC and your local community. If you have any questions about the MRC Network Profile, or have additional suggestions on how MRC units can share the information from the Network Profile, please email mrc@naccho.org.